

[REDACTED]  
[REDACTED] VA  
[REDACTED]  
Office of the Secretary  
Room 159  
FTC  
600 Pennsylvania Ave, N.W.  
Washington, DC 20580

To whom it may concern:

I understand you want documentation from the American population that telemarketers are undesirable. They are more than a simple annoyance, they are disruptive; more than meals are interrupted.

The most annoying calls are computerized. It's unfair for them to disrupt me without even lifting a finger. Also, there is no way to demand not to be called again (which I thought is my legal right).

Recently, the telemarketers lie blatantly and routinely. When asked what they are selling, the response is typically "I'm not selling anything".

We don't like telemarketers; we don't buy from telemarketers; we are bothered by telemarketers from three to ten times each day. We would love to have a way to eliminate our number from telemarketers, particularly those with auto-dialing.

Thank you,  
Mary Cheniac  
[REDACTED]

Office of the Secretary  
Room 159

Federal Trade Commission  
600 Pennsylvania Ave., N.W.  
Washington, D.C. 20580

The proposed solution to the tele-marketing problem is an excellent one. To establish a centralized national "Do Not Call" registry is long overdue. Marketers can send their message through the mail which, upon receipt, can be simply thrown in the trash can and the paper recycled.

Sincerely  
Domenick Chiddo

[REDACTED] VA [REDACTED]  
February 3, 2002

Office of the Secretary  
Room 159  
Federal Trade Commission  
600 Pennsylvania Ave., N.W.  
Washington, DC 20580

Dear Sirs:

I would like to comment on the telemarketing **calls** which I receive. Not **only** are they an annoyance, but I can not understand **why** telemarketers are allowed to make these intrusive calls into a home where they are not wanted.

The telemarketers do not **pay my** phone bill—I do, and I feel I should have some say-so **as** to the calls that are made or received on my phone. I **am** 75 years of age, and I **think I speak for many elderly people when I say that it is often difficult to get** up and **go** to another room to answer the phone before it stops ringing. I also do not feel I should have to pay the extra expense **of** having caller **LD**, or cell phones, or another phone installed. Even though I have an answering machine, some **of** my friends or **family** do not like to leave a message because they know I would have to pay for the return call.

I hope something can be done to prevent these calls which are disrupting our lives.

Sincerely,

*Alice M. Chitwood*

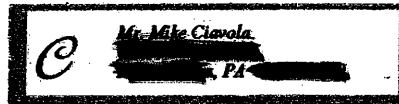
Alice M. Chitwood  
[REDACTED]

Feb. 8, 2002

To Whom It May Concern,

We get many telemarketing calls some times when you can not get to the phone - and when you do its someone selling etc. over the phone. We have family etc. and sometimes they can not get thru when they are calling. We would like to be put on the "do - not - call" list. Thank you,

Mr + Mrs. Michael Ciavola



2-5-02  
Anderson Ind

F.T.C. Secretary:

I was given your address  
to write to about all the  
phone calls trying to sell something  
I Don't want to be nasty or  
hurt any one - but why can't  
there be some way that the  
people that doesn't want to be  
bothered & will take the time to  
write or call who ever we are  
supposed to - can be let alone.

I will be 90 yrs. old the 6<sup>th</sup> of  
April - I walk with a cane. I  
live on my S.S. & pension. which is  
both small - I live alone & it is  
quite hard for me to get up &  
down - & takes me quite a while to  
get to the phone. & I get oftentimes  
as many as 3 to 5 calls a day

+ oh how I'd love to not get any. I don't buy from any of them - For new windows, siding roofing - loans - I've won this or that which always has a catch to it and the list goes on & on.

Please if there is anything I can do to get my name off all their lists please let me know.

If you can read this to the people that is to vote on it please do so. + I hope they will realize I'm sure I'm not to only one in this condition

The people that doesn't mind & doesn't take the time to write or call - let them call those people - They say it takes away their freedom of speech. What about our freedom of privacy.

Thank you & God Bless You

Annibell Clark.



FTC

FEB 01, 02

OFFICE OF THE SECRETARY

RM 159

600 PENNSYLVANIA AVE NW

WASHINGTON, D.C. 20580

RE: TELEMARKETING RULEMAKING -  
COMMENT. FTC FILE # R411001

PLEASE NOTE THAT I FULLY SUPPORT  
A NATIONAL TELEMARKETING DO-  
NOT-CALL LIST. I WANT TO BE  
ON IT.

ALSO, UNDERSTAND THAT I DO NOT  
WANT TO IMPEDE THE TELEMARKETERS  
RIGHT TO CALL THOSE WHOM DO  
NOT CONSIDER THEIR CALLS A  
NUISANCE.

*Robert F. Clark*

SINCERELY,

ROBERT F. CLARK, JR

[REDACTED]

[REDACTED]

NS

[REDACTED]

TELEMARKETING RuleMAKING -  
COMMENT, FTC File NO  
R411001

To: FTC

MITCHELL G. DAHER

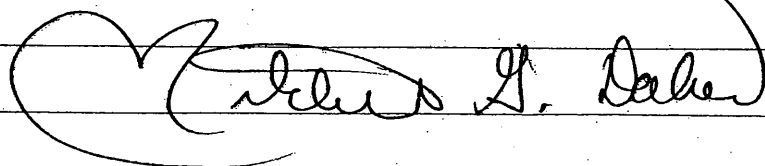
PA

2/1/2002

The Government will never do the  
Right Thing in the stress of  
Telemarketers Invading My Home  
by way of Unsolicited Phone  
CALLS. Money is always involved  
- But - TAKE note that I pay a  
substantial amount of Income Tax  
to the Government as well.  
I have never BOB or spent  
one dollar with these people  
who Interrupt my life.  
I wish I could Call these  
people at home during dinner hours  
etc. etc.

Enforce A National No Call  
List now,

Hopefully Yours,

 Mitchell G. Daher

I won't hold my breath. I feel  
this letter is a waste of time.



THANK YOU!!!!

Telemarketing Rulemaking Comment. FTC  
File # R411001

Please enter the following names to  
the "Do Not Call List."

BERTHA DAVIS

[REDACTED]

[REDACTED] PA. [REDACTED]

[REDACTED]

LYNNE DAVIS

[REDACTED]

[REDACTED] PA. [REDACTED]

[REDACTED]

IRVIN DAVIS

[REDACTED]

[REDACTED] PA. [REDACTED]

[REDACTED]

ERIC CUTLER

[REDACTED]

[REDACTED] PA. [REDACTED]

1/24/2002

F.T.C. Secretary's Office  
600 Pennsylvania Ave. N.W.  
Washington, D.C. 20580  
Rm 159 FILE # R 411001

Dear Sirs :  
RE: TELEMARKETING.

I am commenting on the telemarketers that call me at least ten times per week. They are terribly obnoxious, including calling on Sundays and as late as 10 P.M.

Equally as obnoxious is the first call, when answered, there is no one on the line; so the telemarketer can be sure that someone is home to answer the later call.

I have called VERIZON on many occasions concerning the above and the answer I get is "there is nothing we can do".

In my opinion, anything you can do to stop the above practices would be greatly appreciated by the General Public.

Very Truly Yours,  
William Davis.

Dear Sirs,

Feb. 4, 2002

Please add my husband and myself to your list of people that DO NOT want to be bothered by telemarketers. List us together as well as individuals. We both receive calls asking for him or myself. We really appreciate your efforts on trying to control or stop these annoying phone calls. My husband gets up very early for work. His schedule requires him to get up at 1:45am and the telemarketers call our house up to 9:00pm nightly.

Sincerely,  
Debra Dean

Paul R. Dean  
Debra A. Dean

[REDACTED]  
[REDACTED] N.C. [REDACTED]

also

[REDACTED]

[REDACTED]

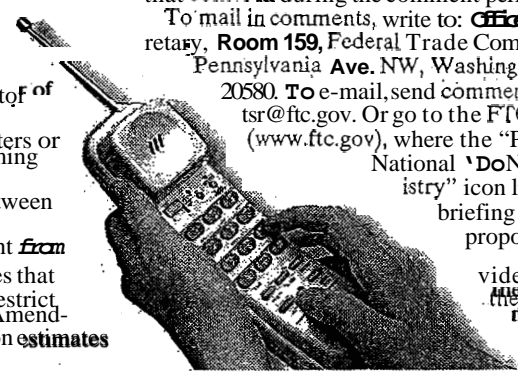


# Hate calls from telemarketers? Tell it to the FTC

*this ship it all*  
By DON OLDENBURG  
The Washington Post  
The telephone rings. You reach for it with on  
you get up from the dinner-table knowing it's prob-  
ably somebody 'you don't know, selling something  
you don't want. Maybe it wakes you from a deep  
slumber.  
When you answer, yet another telemarketer who  
invades the privacy of your home.  
Americans who have had it up to here with unso-  
lited sales calls have been slamming the receiver  
on insistent telemarketers for years now. A week  
ago, the Federal Trade Commission announced  
at it, too, might be ready to hang up on telemar-  
ters. But before it decides, it wants to hear your  
thoughts about telemarketing problems and your  
suggestions about its newly proposed solution — a  
centralized, national "Do Not Call" registry.

If approved, the registry would give consumers  
the option of eliminating most telemarketing calls  
with a single call to the FTC. It would be illegal for  
telemarketers to call anyone who has added his  
phone number to the list. It may even give con-  
sumers flexibility to block telemarketing calls by  
industry or company. The details won't  
be worked out until after the com-  
ments are considered.  
"We're interested in comments from  
everybody," says Howard Beales, director of  
the FTC's consumer protection bureau.  
The FTC received 4,000 comment letters or  
e-mails in the first week, the overwhelming  
majority of them favoring the proposal.  
Beales expects to receive a lot more between  
now and the March 29 deadline.  
The FTC is also encouraging comment from  
the telemarketing industry, which argues that  
taxpayer dollars shouldn't be spent to restrict  
communication protected by the First Amend-  
ment. The Direct Marketing Association estimates

that a registry could jeopardize more than 6 million  
jobs and \$668 billion in sales.  
Chances of the proposal passing? Beales is opti-  
mistic. "The commissioners don't make a proposal  
like this lightly," he says. "They could change their  
minds or make refinements based on information  
that comes in during the comment period."  
To mail in comments, write to: Office of the Sec-  
retary, Room 159, Federal Trade Commission, 600  
Pennsylvania Ave. NW, Washington, D.C.  
20580. To e-mail, send comments to  
tsr@ftc.gov. Or go to the FTC Web site  
(www.ftc.gov), where the "Proposed  
National 'Do Not Call' Reg-  
istry" icon links to a  
briefing on the new  
proposal and pro-  
vides a link to  
the FTC com-  
ment e-mail  
address.



FTC Office of the Secretary  
Room 159  
600 Pennsylvania Ave. NW  
Washington, DC 20580

1/24/02

Telemarketing Rulemaking - Comment  
FTC File #411001

We would like to see a national telemarketing  
do-not-call ruling go into effect.

We are bombarded with calls at all times of **the**  
day, especially at dinnertime, and even on Sundays!

If there is anything that we want, we will call  
**for** it.

Thank you for your cobsideration in this matter.

Shirley & Anthony DeSantis

[REDACTED]  
[REDACTED] NJ [REDACTED]

Mr Herbert Dixon

VA

Office of Sec.

Please have my name removed  
from all telemarketers also Fax on  
Telephone Line.

They are a persistent  
Group of People.

The Telephone is not listed in  
my name. It Belonged to my deceased  
wife. Tel. listed under S. A. Roseman  
the name should be, Rosemond.

Herbert Dixon

Mr. [REDACTED]

[REDACTED] NC [REDACTED]

February 4, 2002

Office of the Secretary  
Room 159, Federal Trade Commission  
600 Pennsylvania Avenue, NW  
Washington, DC 20580

Dear Sirs:

Please add my name and telephone number to the national registry for people who do not want to be called by telemarketers.

I think that telemarketing is an invasion of privacy. I don't pay my telephone bill for total strangers to aggravate me almost everyday and at **any** time of day or night. If I want to make purchases, I will call vendors on my own without the help of telemarketers.

I would like to thank you in advance for anything you can do to stop telemarketing forever.

Sincerely,



Beverly D. Dobson

[REDACTED]

Consume Consumers

# Hate Telemarketers? Tell It to the FTC

Agency Seeks Opinions on "Do Not Call" Plan

By Donald G. Grier  
Staff Writer

**T**he Federal Trade Commission is seeking public input on a plan to combat the growing problem of telemarketing fraud. The agency is considering a "do not call" list that would allow consumers to register their numbers and have them added to a national database. The plan would require telemarketers to check the list before making calls.

The FTC is also considering a "do not call" list that would allow consumers to register their numbers and have them added to a national database. The plan would require telemarketers to check the list before making calls.

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MR. BEALES,

GREAT IDEA!  
I WANT TO SIGN UP  
WDH  
1/30/02

Larry Doff  
[Redacted], VA [Redacted]

They should welcome this. It helps to focus on those who are not predisposed to ignore their calls. The



1/30/02

Dear Friends,

Did you hear the good news? Well, I almost jumped **out of** my socks when I read about it in last week's Inquirer! You and I have a chance, finally, to stop one of the most nagging, hateful, and insidious annoyances of **our** modern society, Telemarketing. Just when **you** have **a** hundred **and** one **things** to do or just when you want a few minutes of peace, the phone **rings** and some **clown wants to know** "How **is** your day going?" Then the pitch **to** buy something that you never **needed** or **to** do something **that you** never thought of doing. One poor soul (a telemarketer) called me at home (I was sound asleep) and tried **to** sell "the little lady" and me **a** trip to Hawaii. Not being overjoyed at the intrusion, I said that she was hardly little, some **400 pounds**, and she hates my **guts** and we're **now** in divorce court. He thanked me and asked if anyone else in the house would like **to** take his "love boat" to the island. Please!

The Federal Trade Commission is looking to change its six-year old Telemarketing Sales Rule and free us **from** the relentless scourge of ringing phones. **Its** plan is to create a national "Do Not Call" list of consumers. All you will have to do **to** get on the list is to notify the FTC **and** you will be free **of** all Telemarketing **folks**. They imagine **this** simple-process will take some time to implement and they would like to hear from you. Are you bothered by their calls and like the idea of stopping them or are you **so** lonely and cloistered that you need some human contact. Please **inform** them of **your** wishes before March **29th** at:

By mail Federal Trade Commission  
Office of the Secretary  
Room **159**  
600 Pennsylvania Ave. NW  
Washington, DC **20580**

By e-mail to [tsr@ftc.gov](mailto:tsr@ftc.gov)

Please mark your mail or e-mail submission with these words: "Telemarketing Rulemaking- Comment FTC File **No. R4 11001.**"

Don't expect another person to write! Act today! Send some notice and inform the FTC of your ideas and wishes. "But Father, the gag rule would also stop all calls for charitable causes." Super! **An** interruption is an interruption. You give at church and St. Gabriel church gives about 30% of its income to all **kinds** of very reliable charitable causes. If we don't cover it maybe it should not **be** covered!

I do hope you **all** write. We are talking about privacy and personal peace. With all the intrusion and Ads bombarding the sanctuary of your home, I don't know how parents can raise their children today. The next job for the FTC will be to check out the Internet. I've

received some invitations that really embarrassed me and I'm **68** and **no** wallflower. Please write and protect **your** privacy.

Have **a** great week and pray for the powerless **and** the chemically addicted. You are in my daily prayers and once **a** week I offer up **a Mass** for you and your **family**. Peace.

Father **Dan** Dooley

**PS** One of the teens **was** omitted **in** last Sunday's Bulletin that helps with **the** Pre-School Sunday Program. We are very **sorry** **this** happened. **w e** would also like to **thank** Megan Walsh for her help.

# **NEW CENTURY**

TRANSPORTATION, INC.<sup>SM</sup>

TOLL FREE 877-870-4031

70 SEWELL STREET - UNIT G • P.O. BOX 863 • GLASSBORO, NJ 08028 • 856-863-8900 • FAX 856-863-0289

Jan. 28, 2002

Anthony & Patricia Norkowski

[REDACTED]

[REDACTED] Pa. [REDACTED]

Please put us on your  
Do not call list!

Thank you.

## TELE. RULES

## SUGGESTIONS:

Mr. Marvin Doudna

FL

- ① REQUIRE TELEMARKETERS  
TO RECORD ALL OFFER COPY  
DETAILS, WITH SAME TO GO ON  
FILE WITH F.T.C. (OR SAMPLE OF ALL  
AN ACTUAL TELE. "PITCH").
- ② LET LONELY PEOPLE (WHO  
WANT SUCH SALESMEN) KNOW  
HOW TO GET ON A LIST! (IT  
COULD BE A SURVEY SHEET WHERE  
YOU CHECK CATEGORIES OF INTEREST.)
- ③ REQUIRE TELE. TO LET PHONE  
RING JUST ONCE, THEN REDIAL +  
LET RING TO I.D. IT'S A TELE.
- ④ CREATE A PERIODICAL OF ALL <sup>LEGIT</sup>  
TELE. WHO WANT ADS IN IT, A  
"QUASI" CATALOG, BUT WITH  
DISCLOSURE OF UNSCRUPULOUS  
TELE. PLUS THEIR TYPICAL M.O.'S.
- ⑤ REVEAL TO PUBLIC THAT  
UN OPENED, UN WANTED  
MDS. CAN BE MARKED PLAINLY, RE-  
FUSED, "RETURN TO SEND, WITHOUT COST  
HAVING TO PAY RETURN POSTAGE.  
OBLITERATE YOUR ZIP CODE AND  
BAR CODES IN YOUR ADDRESS,  
DRAW ARROW TO THEIRS FROM  
"REFUSED, etc."
- ⑥ REPLY TO UNWANTED MAILED  
INVOICES BY PUTTING A 1¢ STAMP  
ON THEIR ENVI, BUT NOT YOUR RETURN  
ADDRESS. U.S.P.S. MUST ACCEPT  
+ DELIVER MAIL WITH POSTAGE DUE.
- ⑦ RESTRICT TELE. CALLS  
FROM PRIME TIMES, ESP.  
AFTER 5PM, OR BEFORE 8AM.
- ⑧ ADVISE CONSUMERS TO PROMPTLY  
JUST HANG UP IF A TELE. IS  
SUSPECTED. WASTE NO TIME EX-  
PLAINING, ETC. (IT'S YOUR PHONE)
- ⑨ ADVISE CONSUMERS TO INSIST  
TELE. SEND OFFER IN PRINTED  
DETAIL IF INTERESTED BUT  
UNCERTAIN.

Put me on the list

Do NOT CALL registry

I don't hate telemarketers  
I just don't like them.

Mr. & Mrs. Leo Dunnebacke

[REDACTED]  
[REDACTED], MI [REDACTED]

A&E Printers and Mailers, Inc.

Mr. Leo A. Dunnebacke

[REDACTED]  
[REDACTED] MI [REDACTED]

DR. R. BROOKS EAKER

[REDACTED], WA [REDACTED]

31 Jan 02

Office of the Secretary  
Rm 159 FTC  
600 Pennsylvania  
Wash DC

Re: NO CALL REGISTRY

This is to let you know  
we strongly support a national  
NO CALL registry for telemarketers.

These people are an  
annoyance and they need  
further controls.

RBEaker

Steve Ekin

[REDACTED], GA [REDACTED]

January 29, 2001

Federal Trade Commission  
Office of the Chairman  
Room 159  
600 Pennsylvania Avenue, NW  
Washington, DC 20580

Chairman Muris,

I understand that the FTC is proposing a national "Do not **call**" registry allowing the public to opt out of telemarketing solicitation.

I fully support this proposal. I feel that this form of "salesmanship" is one step from simple harassment. If I am interested in acquiring a product or service, I will look for it on my terms. I have no control of when a telemarketer will interrupt my family.

While I'm sure that there are many reputable telemarketers, each time I have asked for a number to **call** back and verify the company; or even **ask to have information sent to me**, the requests have been denied. Even if these companies are "real", I simply don't trust any phone solicitation that I do not initiate.

All things considered, I simply **do** not and will not buy from a telemarketer. I would welcome to opportunity to not be bothered by unwanted and even illegal phone solicitation.

Sincerely,



Steve Ekin

1-800-368-1074, Bureau of Consumer Protection, Federal Trade Commission, Washington, D.C. 20580  
This document is a copy of a letterhead memorandum prepared by the Bureau of Consumer Protection  
for the use of the Federal Trade Commission. It is not intended for distribution outside the Commission.

## Things To Do

Please put me on "the  
do not call" registry.

My telephone number is:

[REDACTED]

My name is Eulalia Fair

[REDACTED]

[REDACTED] Es. [REDACTED]

We should not have to  
put up with these calls.

Karen Folger

KS

February 01, 2002

Federal Trade Commission  
Office of the Secretary. Rm. 159  
600 Pennsylvania Ave NW  
Washington, D.C. 20580

Dear Sir:

I am very upset with telemarketers who invade my privacy by calling me at home to sell me something I don't want. I have paid for the telephone service and I don't want the calls. Do something about these vultures. My elderly mother is constantly harassed. She doesn't understand what's going on when no one is on the line because a computer has called her.. She has a feeling she must be nice to these people when they come on the line so she listens to their spiel even after she has told them she is not interested. What can you do to protect us?

Looking forward to some relief from this nuisance.

Karen Folger

Ks

*Karen Folger*



[REDACTED]  
[REDACTED], NC [REDACTED]  
February 6, 2002

Office of Secretary, Room 159  
Federal Trade Commission  
600 Pennsylvania Avenue, N.W.  
Washington, D.C. 20580

Dear Sir:

I am regarding stopping telemarketers.  
I want to be put on the registry for people  
who do not want to be called by telemarketers.

I am: James Fulton

[REDACTED]  
[REDACTED], NC [REDACTED]  
[REDACTED]

There would be a big relief not  
to be bothered by telemarketers. I salute  
you in your efforts to stop this!

Sincerely,  
James Fulton